

Patients' Bill of Rights:

In accordance with its philosophy of care, MidHudson Regional Hospital upholds the New York State Department of Health Code which provides that, as a patient, consistent with law, you have the right to:

1. Understand and use these rights. If for any reason you do not understand or need help, the hospital MUST provide assistance, including an interpreter;
2. Receive treatment without discrimination as to race, color, age, religion, sex, national origin, disability, sexual orientation, or source of payment;
3. Receive consideration and respectful care in a clean and safe environment free of unnecessary restraints;
4. Receive emergency care if you need it;
5. Be informed of the name of the doctor who will be in charge of your care at the hospital;
6. Know the names, positions, and functions of any hospital staff involved in your care and refuse treatment, examination, or observation;
7. A no-smoking room;
8. Receive complete information about your diagnosis, treatment and prognosis;
9. Receive all the information that you need to give informed consent for any proposed procedure or treatment. This information shall include possible risks and benefits of the procedure or treatment;
10. Receive all the information that you need to give informed consent for an order not to resuscitate. You also have the right to designate an individual to give this consent for you if you are too ill to do so. If you would like additional information, please ask for a copy of the pamphlet "Do Not Resuscitate Orders – A Guide for Patients and Families";
11. Refuse treatment and be told what effect this will have on your health;
12. Refuse to take part in research. In deciding whether or not to participate, you have the right to a full explanation;
13. Privacy while in the hospital and confidentiality of all information and records regarding your care;
14. Participate in all decisions regarding your treatment and discharge from the hospital. The hospital must provide you with a written discharge plan and written description of how you can appeal your discharge;
15. Review your medical record without charge. Obtain a copy of your medical record for which the hospital can charge a reasonable fee. You cannot be denied a copy solely because you cannot afford to pay;
16. Receive an itemized bill and explanation of charges;
17. Complain without fear of reprisal about the care and service you are receiving and to have the hospital respond to you if you request it, a written response. If you are not satisfied with the hospital's response, you can complain to the New York State Health Department. The hospital must provide you with the Health Department telephone number;
18. Authorize those family members and other adults who will be given priority to visit consistent with your ability to receive visitors;
19. Make known your wishes in regard to anatomical gifts. You may document your wishes in your Health Care Proxy or on a donor card, available from the hospital.

To assist hospitals in implementing this statutory requirement, the Department of Health has made the "Patients' Bill of Rights" available in seven (7) languages.

If you have any questions, please do not hesitate to call:

A Patient Representative will act for you and be your voice should you need some assistance in resolving any concerns, unmet needs, complaints or understanding your rights as a patient of MidHudson Regional Hospital. The Patient Representative is a direct link to the administration of the hospital.

Revised 04/2016

**Patient Representative:
845.483.5565, or ext. 35565**



**MidHudson
Regional Hospital**

Westchester Medical Center Health Network